File in Docket No. ORIGINAL G-01551A-04-0876



ARIZONA CORPORATION COMMISSI

UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion

No. 2005 - 43340

Date: 4/7/2005

Complaint Description:

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Betty

Sheldon

Account Name:

Betty Sheldon

Home: (520) 792-1721

Street:

2721 N. Hopi Place

Work: (000) 000-0000

City:

Tucson

CBR:

State:

ΑZ

Zip: 85705

<u>is:</u>

Utility Company.

Southwest Gas Corporation

Division:

Gas

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

Customer is opposed to the rate increase requested by SWG. She states what are Senior Citizens supposed to do when the price for utility keeps going up but their Social Security Checks stay the same. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Told customer I would document her comments and file it in Docket No. G-01551A-04-0876. closed *End of Comments*

Date Completed: 4/7/2005

Opinion No. 2005 - 43340

Arizona Corporation Commission DOCKETED

APR - 7 2005

DOCKETED BY

AZ CORP COMMISSION